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Head of Security

Netnod AB 2023

About Netnod

NET NOD

<u>Key Facts</u> Founded: 1996 Main office: Stockholm, Sweden Employed: 35 Owner: TU-Stiftelsen¹ 1. TU-Stiftelsen is a not for profit foundation with a goal that *the*

internet should work

- A neutral organisation working with internet infrastructure
- The largest IXP in the Nordics
 - More than 250 connected networks <u>https://www.netnod.se/ix/connected-networks</u>
- Operates i.root-servers.net, one of 13 root servers in the world
- Offers DNS anycast to ccTLDs, enterprises and partners
- Responsible for distribution of time and frequency in Sweden
 NTP, NTS and PTP traceable to Swedish time UTC(SP)

Points of presence

- Stockholm (10 locations)
- Gothenburg (2 locations)
- Copenhagen / Malmö (4 locations)
- Oslo (4 locations)
- Helsinki (3 locations)
- Sundsvall / Gävle (3 locations)
- Luleå (1 location)
- Riga DNS Only
- Vilnius DNS Only
- Tallinn DNS Only

~75 more locations around the world





"Everyone thinks they have a plan until they get punched in the face."



















To customers in CloudNordic

Unfortunately, during the night of Friday 18-8-2023 at 04:00, CloudNordic was exposed to a ransomware attack, where criminal hackers shut down all systems. Websites, e-mail systems, customer systems, our customers' websites, etc. Everything. A break-in that has paralyzed CloudNordic completely, and which also hits our customers hard.

As we cannot and do not want to meet the financial demands of the criminal hackers for ransom, CloudNordic's IT team and external experts have been working hard to get an overview of the damage and what was possible to recreate.

Unfortunately, it has proved impossible to recreate more data, and the majority of our customers have thus lost all data with us. This applies to everyone we have not contacted at this time.

The hacking attack has been reported to the police.

Status

We are deeply affected by the situation, and are aware that the attack is also very critical for many of our customers. In addition to data, we also lost all our systems and servers and have had difficulty communicating. We have now re-established blank systems, e.g. name servers (without data), web servers (without data) and mail servers (without data).

Get help to move on without moving

We are ready to **restore customers** on the same name servers with a DNS administration interface, as well as new web servers (without data) and mail servers (without data), so that customers have the opportunity to get mail and the web working again, without moving the domain. Write to <u>support@azero.dk</u> with the word RESTORE in the subject line. In the email, write your email and your phone number as well as the domain, and then you will get login to a new website and email solution, where you can upload the website yourself and create email addresses.



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Suggestions for being able to recreate your own websites:

- Own local backup
- Copies from Wayback https://web.archive.org/

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2023

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From pipes to a lasagna

Traditional deployment in "pipes" implies a tight control throughout the infrastructure

Services

Companies, public sector and others offer services like web, email and apps to companies, citizens and consumers.

Internet Access

Internet- and mobile operators give companies and consumers access to Internet.

Active infrastructure

Transmission providers ensure transport of data to internet- and mobile operators.

Passive infrastructure

Ducts, fibre, masts etc. Built by municipalities, private companies and others.

A continuous change towards a partial horizontal division of roles implies requirement for different control mechanisms throughout the architecture, between layers.

Pros:

- Simpler management of control
- · Increased ability to innovate
- Standardization leads to replaceability of products and services

Cons:

- "Markets" on different layers that do not work as efficient as possible
- Lack of control and planning
- Low skills regarding procurement
- Non-optimal risk management for the society as a whole

Swedish Government Security Strategy - 2017

- To cater for residents' safety, security and health
- To secure availability and functionality of important functions in the society
- To maintain fundamental values: democracy, rule of law, human rights and freedoms
- To under all circumstances defend Sweden's freedom, security and right to selfdetermination

Threats against these

- Military threats
- Information- and cyber security, digital risks
- Terrorism and violent extremism
- Organised crime
- Threats to energy supply and distribution
- Threats to logistics and infrastructure
- Threats to health issues

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Coupling exploit with backdoo into deliverable payload

Exploiting a vulnerability to execute code on victim's system

Command channel for remote manipulation of victim

Lockheed Martin Cyber Kill Chain

https://www.lockheedmartin.com/ en-us/capabilities/cyber/cyberkill-chain.html

With 'Hands on Keyboard' access, intruders accomplish their original goals

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Simpler model, 3 steps:

1. Intrusion

How do I minimize the risk antagonist can gain a foothold?

1. Horizontal movement

How do I minimize the ability for the antagonist to move?

1. Attack

How do I protect what is to be protected?

Risk matrix

Risk = (probability x consequence)

Actions are sought that lower the probability of events occurring, or that they lead to negative consequences if they do occur, or both.

You can accept a certain risk, which I call risk appetite.

Actions:

• Do A

- Limit consequence if event 3 happens
- Do B
- Do C
- Do D
- Do nothing

Repeated reports

Indicate for each possible event:

- If the consequence have increased or decreased
- If the probability have increased or decreased
- If it is no longer on the radar (removed), or if it is a new possible event (added)

Control, leadership and obedience

- A well-functioning **pre-planned** coordination leads to a **reduced** need for coordination when handling incidents
- More robust communication is achieved through an **in advance** planned **and practiced** coordination between actors
- This applies to everyone who conducts or affects total defense activities
- In addition, there is a need for effect much earlier than has traditionally been the case, before tools, such as legislation, at elevated preparedness are possible to use

Recommendations

- **1. Do a risk assessment, a scenario analysis** What events can hit us, and what happens when they do?
- 1. Develop plans, and deploy (some) mitigation strategies

How can we ensure we are never surprised?

1. Use cloud architecture

Be prepared to move data, compute and storage!

1. Use a lasagna

Separate applications from ip and transport (fiber / mobile)

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